

# OPERATION AND MAINTENANCE MANUAL MOTORISED & MANUAL ROLLER BLINDS

---



**Sayre By Mosaic**  
**30 Gallway Street Windsor QLD**

---

**MOSAIC PROPERTY GROUP**  
89 MCLACHLAN STREET  
FORTITUDE VALLEY QLD 4006, AUSTRALIA

---

PREPARED BY

---

**TURNER ARC PTY LTD**  
7/2 Hawker street, Currumbin Waters, QLD 4223  
PH +61 7 5534 9825

---

Jason Turner [jason@turnerarc.com.au](mailto:jason@turnerarc.com.au)

---

## Table of Contents

1.	COMPANY INFORMATION	3
2.	GENERAL DESCRIPTION	5
2.1	Motorised Roller Blind Systems	5
2.2	Somfy RTS Controllers	6
2.2.1	Scope of work and specification	5
2.3	Warnings and Precautions	5
2.4	Design specification	6
2.5	Standards and codes	6
3.	OPERATION AND MAINTENANCE PROCEDURE	8
3.1	Operation – Motorised Roller Blinds	9
3.2	Fault Finding Guide	8
3.3	Cleaning and Maintenance	9
3.3.1	Cleaning	9
3.3.2	Maintenance	9
4.	WARRANTIES	K

# 1

## Company Information

### COMPANY INFORMATION

#### COMPANY DETAILS

##### TURNER ARC SHADING SYSTEMS

7/2 Hawker Street  
Currumbin Waters, QLD 4223  
PH +61 7 5534 9825  
Email: [admin@turnerarc.com.au](mailto:admin@turnerarc.com.au)  
**JASON TURNER**  
Mobile: 0417 448 007  
Email: [jason@turnerarc.com.au](mailto:jason@turnerarc.com.au)

# 2

## General description

## GENERAL DESCRIPTION

The intent of this manual is to provide information for the operation and maintenance of the nominated Roller Blinds onsite. The manual provides requirements and recommendations and must be followed to ensure an effective and trouble-free operation with the provided products.

Turner Arc supplied, delivered and installed the motorised Roller Blinds manufactured by Verosol.

### Manual Roller Blinds

The manual Roller Blind systems are operated manually through individual chain operators. They are designed to reduce glare while maintaining optimal light and views.

The installed blinds will improve the performance of the building however all designs and performance obligations are not reliant on the operation of blinds.

The use of sun control and shading devices is an important aspect of many energy-efficient building design strategies. In particular, buildings that employ passive solar heating often depend on well-designed sun control and shading devices.

### Motorised Roller Blinds

The motorised Roller Blind systems are operated manually through the local switching supplied by the clients electrical contractor.

## Scope of work and specification

<b>Areas:</b>	Supply & installation of 270 Smart glide chain operated roller blinds across the 7 levels of apartments
<b>Product:</b>	Orion Chain Operated Roller Blinds.
<b>Specification</b>	
<b>Fabric Colour:</b>	Fabric: Solitaire Fabric co. Onyx
<b>Operation:</b>	Manual

### 1.1 Warnings and Precautions

#### WARNING

Changes or modifications not expressly approved by Turner Arc Shading responsible for compliance could void the user's authority to operate the equipment.

Should the notes and information given in this manual be disregarded, or if the product is misused or used for the wrong purpose, the manufacturer declines the guarantee for damage product. In these cases, the liability for consequential damage to any parts or persons is ruled out as well.

## CAUTIONS

Always ensure blinds are free from obstructions before operating.

### 1.2 Design specification

The installed products were designed, manufactured and installed in accordance with:

- Recognized Australian codes of practices and standards,
- International codes of practices and standards.

### 1.3 Standards and codes

- AS/NZS ISO 9000:2006 – Quality management Systems – Fundamentals and vocabulary.
- AS/NZS ISO 9001:2008 - Quality Systems – Requirements.
- AS/NZS ISO 9004:2004 – Quality Management Systems - Guidelines for performance improvement.
- AS1055 1:1997 Acoustics – Description and measurement of environmental noise,
- AS/NZS 1866:1997 Aluminium and aluminium alloys – Extruded rod, bar, solid and hollow shapes.
- AS/NZS 1734:1997 Aluminium and aluminium alloys – Flat sheet, coiled sheet and plate
- AS 3715:2002 - Metal finishing – Thermoset powder coating for architectural applications of aluminium and aluminium alloy.
- AS/NZS 4506:2005 – Metal finishing – Thermoset powder coating.

# 3

## Operation & Maintenance Procedure

## 3 OPERATION AND MAINTENANCE PROCEDURE

### 3.1 Fault Finding Guide

Before requesting for service, it is necessary to check:

- Any visible damage to the product.
- Check products regularly for signs of wear.

In case of possible malfunctions, please consult sales and service at Turner Arc Shading on 07 5534 9825

Avoid carrying out any repairs yourself, as warranty will be void in the case of incorrect operation and improper use.



## 3.2 Cleaning and Maintenance

### 3.2.1 Cleaning

#### Roller Blinds General Care:

- Wipe fabric panels down to remove dust.
- Stains to be removed with a sponge soaked in lukewarm water.

#### Procedure:

- We recommend that all products to be cleaned every 6 months.
- Do not use solvents, alcohol (rubbing alcohol) or scouring cleansing agents.

### 3.2.2 Maintenance

The blind system is generally maintenance free apart from occasional cleaning required. However, a visual inspection should be conducted every six months. If damages are found, please contact Turner Arc Shading Systems on 07 5534 9825.

We recommend that visual inspections be carried out every 6 months.

# 4

## Warranties

## 4 WARRANTIES

- Turner Arc passes on the manufacturer's warranty of five (5) years for the motorised Roller Blinds, including hardware and motors, five (5) years for controllers, and a warranty of twelve (12) months on installation.
- Any location where a structural fixing cannot be found, and a hollow wall anchor has to be used. The use of the hollow wall anchor will void any warranty for the fixings and also any damage that may occur due to blind and components.

### WARRANTY

Textstyle Australia warrants that their fabric is free from defects in workmanship and materials for a period of 5 years from the date of purchase. Subject to the conditions of Warranty set out below, if the fabric fails for any reason during the Warranty period and the fabric is returned to Textstyle Australia at the buyer's expense, Textstyle Australia will repair or replace the fabric free of charge.



#### CONDITIONS OF WARRANTY

- The fabric must be returned to Textstyle Australia with proof of purchase.
- Failure of the fabric must not be due to misuse, transport or storage conditions, improper installation, preparation and making up, normal wear and tear, accident or extreme weather, alteration or reinstallation, or failure to follow instructions or specifications provided by Textstyle Australia.
- Textstyle Australia will not be responsible for any damage or loss caused during shipping.
- Except for any warranty provided for under the Trade Practices Act 1974 or equivalent state legislation, and which cannot be excluded, any other warranties either express or implied, are expressly excluded.
- Textstyle Australia shall not be liable for any injury, loss, or damage of a consequential nature or for any direct or indirect damage loss cost expense or fee.
- Insofar as is possible, and at the discretion of Textstyle Australia, the provisions of the Trade Practice Act 1974 or equivalent state legislation are limited to repair or replacement of the fabric or the cost of repair or replacement of the fabric.

VISIT TEXTSTYLE'S WEBSITE

[WWW.TEXTSTYLE.COM.AU](http://WWW.TEXTSTYLE.COM.AU)

OR PHONE 03 9729 9970





# Warranty

All window furnishings manufactured by Orion Blinds carry a 12 month warranty. This warranty only applies to defective products within this 12 month period and not the misuse, negligence, accidental damage, poor maintenance or incorrect installation of the product.

In addition Somfy warrants that the motors and accessories will be free from defects in materials and workmanship under normal and proper use for a period of 5 years. A period of 3 years warranty will apply if the goods are motors, controls and accessories used for residential garage doors.

All Warranty work that needs to be completed is to be carried out in our factory. Transport to our factory must be by an approved freight company determined by Orion Blinds. Contact our office for arrangements with regard to pick up by our carrier.

All products must be adequately packaged for transportation – this includes products in plastic sleeves to avoid damage to fabric.

The warranty only includes rectification of the product and not any situation arising from the problem.

When receiving goods into your premises, check the consignment for any visible damage to the goods.

All claims for damage must be reported to us within 72 hours of receipt of goods.

Customer name: Bryant Contractors "Esplanade Hotel"

Date Product installed: 04/09/2020

Product installed by: (Retailer): TurnerArc Shading Systems

Signed

**Sherree Wightman (Electronic Signature Only)**

General Manager

Orion Blinds  
6 Northcott Crescent, Alstonville NSW 2477  
PO Box 967, Alstonville NSW 2477

T: 02 6628 8537  
F: 02 6628 8540  
E: [cs@orionblinds.com.au](mailto:cs@orionblinds.com.au)

[www.orionblinds.com.au](http://www.orionblinds.com.au)

**orionblinds**  
hung up on perfection

- 40 years of experience
- 3000m<sup>2</sup> of production facilities
- Custom made Blinds – Awnings – Shutters
- Delivering Australia wide

